



# THE GENERAL SALE

(CARS, MOTORBIKES, BUILDING TOOLS, GARDEN MACHINERY & FURNITURE, GARDEN PLANTS, TIMBER, BIKES, SMALL AGRICULTURAL SUNDRIES, ETC)

**Voyce Pullin**  
Auctioneers, Valuers  
& Rural Surveyors

*Voyce Pullin Sale Room, Cirencester Livestock Market, Driffield Road,  
Cirencester, Gloucestershire, GL7 5QA*

## ENTRY FORM

### YOUR DETAILS

NAME: ..... ACCOUNT NO: .....

ADDRESS: .....

..... POST CODE: .....

EMAIL ADDRESS: ..... TEL NO: .....

### VAT DECLARATION

I am a registered a VAT registered vendor for the purpose of the sale of these items.

I am not a registered a VAT registered vendor for the purpose of the sale of these items.

### YOUR DECLARATION

I hereby agree for Voyce Pullin to retain my above details and to use these to keep me informed with relevant information.

I hereby instruct Voyce Pullin to sell the items listed below within this auction. I declare that these items are my property and that I have the right to sell them under my name. To my knowledge I also agree to all of the Terms and Conditions which are detailed below.

SIGNATURE: ..... DATE: .....

### TERMS AND CONDITIONS

- All Lots will be sold subject to the Auctioneers Conditions of Sale which are available for inspection in Auctioneers Office. All monies collected on your behalf will be placed in the Voyce Pullin Client Account at NatWest Bank, Thornbury Branch.
- The auctioneers reserve the right to refuse the entry of any lots for the sale at their discretion.
- All items entered into the sale must be accompanied by a signed entry form.
- The auction will run from 9am on the 4<sup>th</sup> Monday of every month (except December) beginning to close from 12 noon on the Thursday.
- Items can only be delivered to Voyce Pullin Sale Room between the following times (excluding bank holidays), Monday 9am-5pm, Tuesday 2pm-5pm, Wednesday 9am-5pm, Thursday 2pm-5pm and Friday 9am-5pm. No items will be accepted outside of these time periods unless agreed prior with the auctioneers.
- Commission** on all lots will be charged at 15% + VAT of the Hammer Price of each lot. Special rates are available to vendors with high value items, large consignments or regular supply of items. Please speak to one of the auctioneers to discuss.
- An **Entry Fee** of £3 + VAT will be charged on all lots entered into the sale.
- In accordance with **The Low Voltage Electrical Equipment (Safety) Regulations 1989** no single-phase electrical item can be accepted unless accompanied by a qualified electrician's certificate. All electrical items without a certificate are subject to a PAT test to check they are electrically safe. A charge of £2 + VAT is applicable for this service. Any that fail the PAT test will have the plug removed.
- All items must be delivered to the sale room by 5pm on the Wednesday prior to sale starting on the Monday.
- Reserves can be left on your items, however if an item is entered with an unrealistic reserve the auctioneers reserve the right not to accept the item. If the reserve is not met within the sale, the item will be allowed to be entered into the following months sale but with an amended reserve. If the item fails to meet the reserve the second time, the item must be collected by 5pm on the Monday following the close of the sale. If this is not done the item will be entered into the following months sale without reserve and sold to the highest bidder. If you buy the item back yourself, you will be charged both the sellers commission and buyers' premium on the hammer price.
- Items entered without reserve that do not sell over two sales must be collected by 5pm on the Monday following the close of the second sale. If this is not completed the item will be disposed of with any cost charged back to yourself.
- Quality Management/Complaints Handling Procedure (CHP)** - We hope that you do not have cause to complain about the services we provide. We regard client care and the standard of service delivered as a top priority. If, however, you do have cause for concern, please initially contact of one of the Directors, Mr Jon Pullin MRICS FAAV or Mr Chris Voyce FLAA. The complaints handling procedure of the Royal Institution of Chartered Surveyors is complied with and a copy of the firm's procedure is available for inspection at any Office. Voyce Pullin utilise the Ombudsman Services: Property (formerly Surveyors Ombudsman Service) as the approved redress mechanisms in respect of complaints received from consumers, further details are available from [www.surveyors-ombudsman.org.uk](http://www.surveyors-ombudsman.org.uk) or 0845 050 8181. Voyce Pullin also utilise the Neutral Evaluation Procedure for Surveying Disputes as the approved redress mechanism in respect of complaints received from persons or organisations in a business capacity, further details are available from [www.idrs.ltd.uk](http://www.idrs.ltd.uk) or 020 7520 3800.

